

# ELEMENT 4

ELECTRIC FIRES



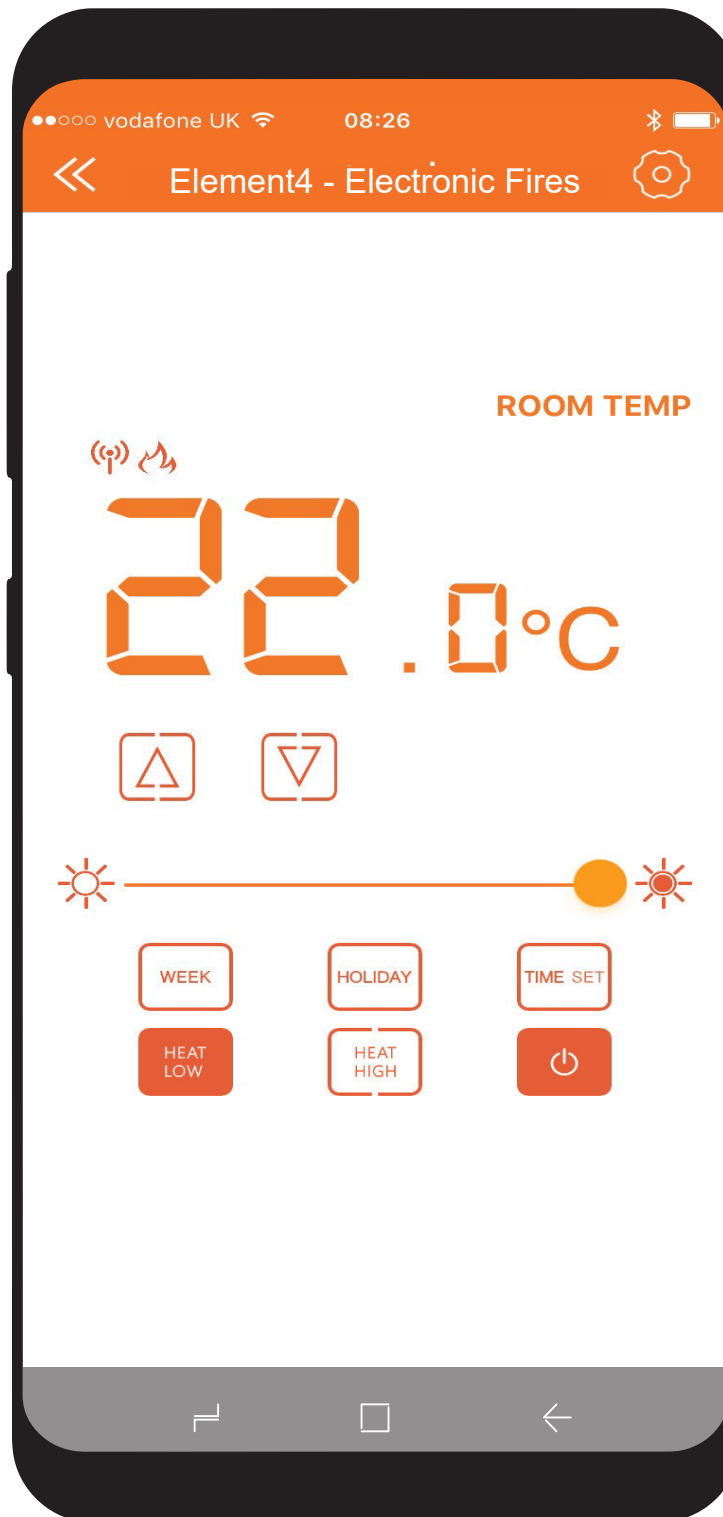
## OPERATING INSTRUCTIONS

for the “Element4 - Electric Fires” application



PLEASE LEAVE THESE INSTRUCTIONS WITH THE DECIVE

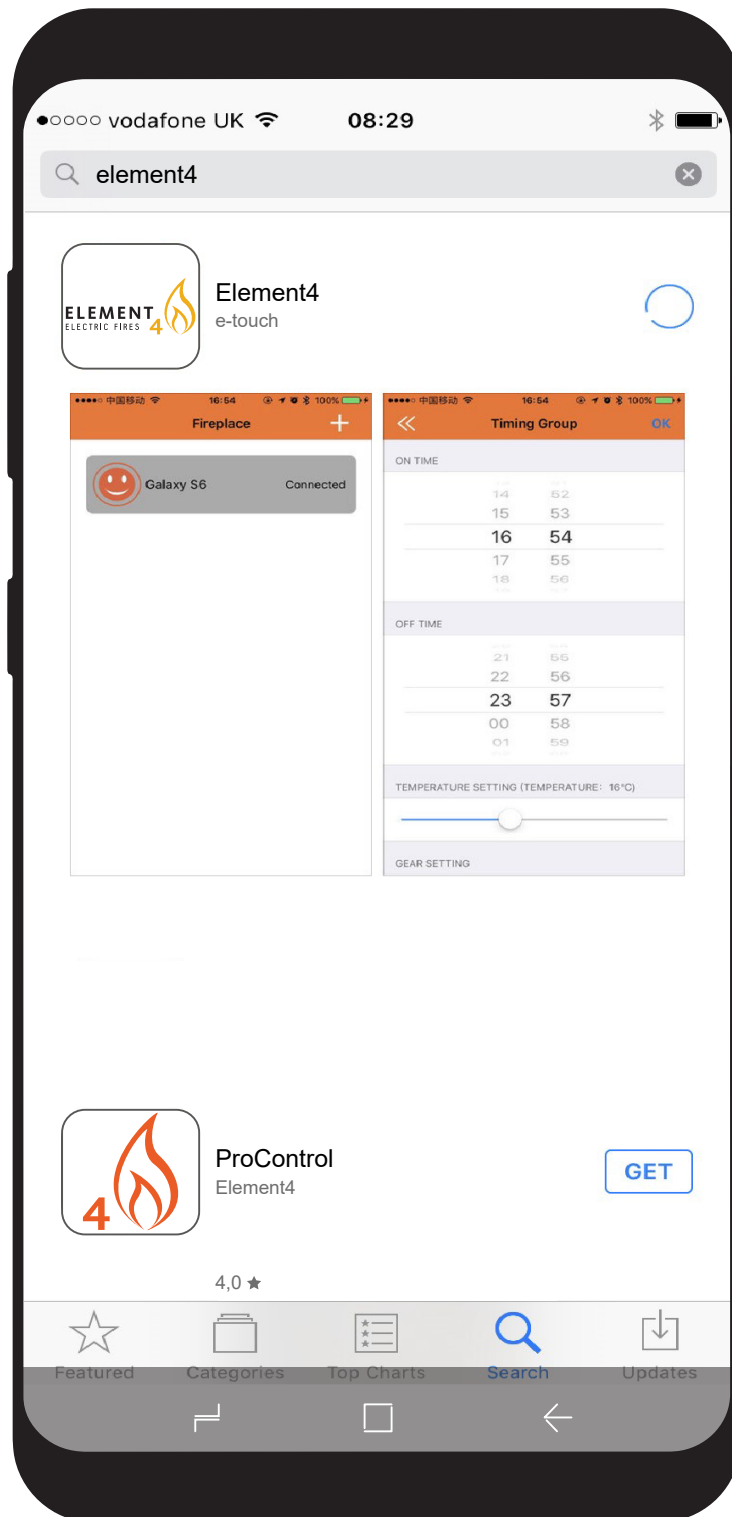




The “Element4 - Electric fires” app can be used with both smart phone and tablet devices. Utilising the “Element4 - Electric fires” app will allow complete controllability of your Element4 product. To download the “Element4 - Electric fires” app please follow the following steps:

**Please note: The screenshots of the manual are taken from the iOS Operating System.**

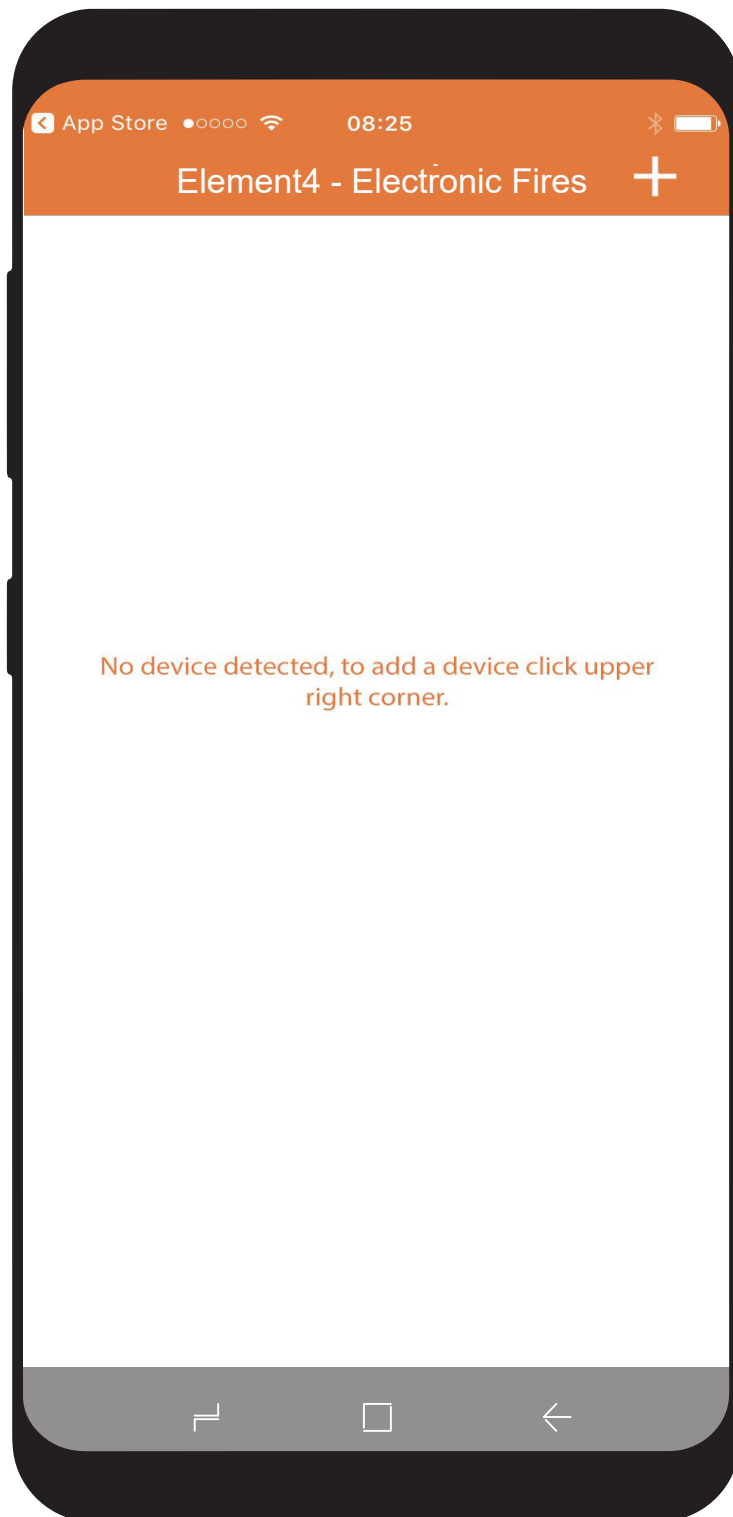
# INSTRUCTION MANUAL



Step 1 - Access either the Apple App store or Google Play, this is dependent on the operating system of your smart phone or tablet.

Step 2 - Search, Locate and download the App entitled Element4 – Electric Fires. Look for the yellow logo





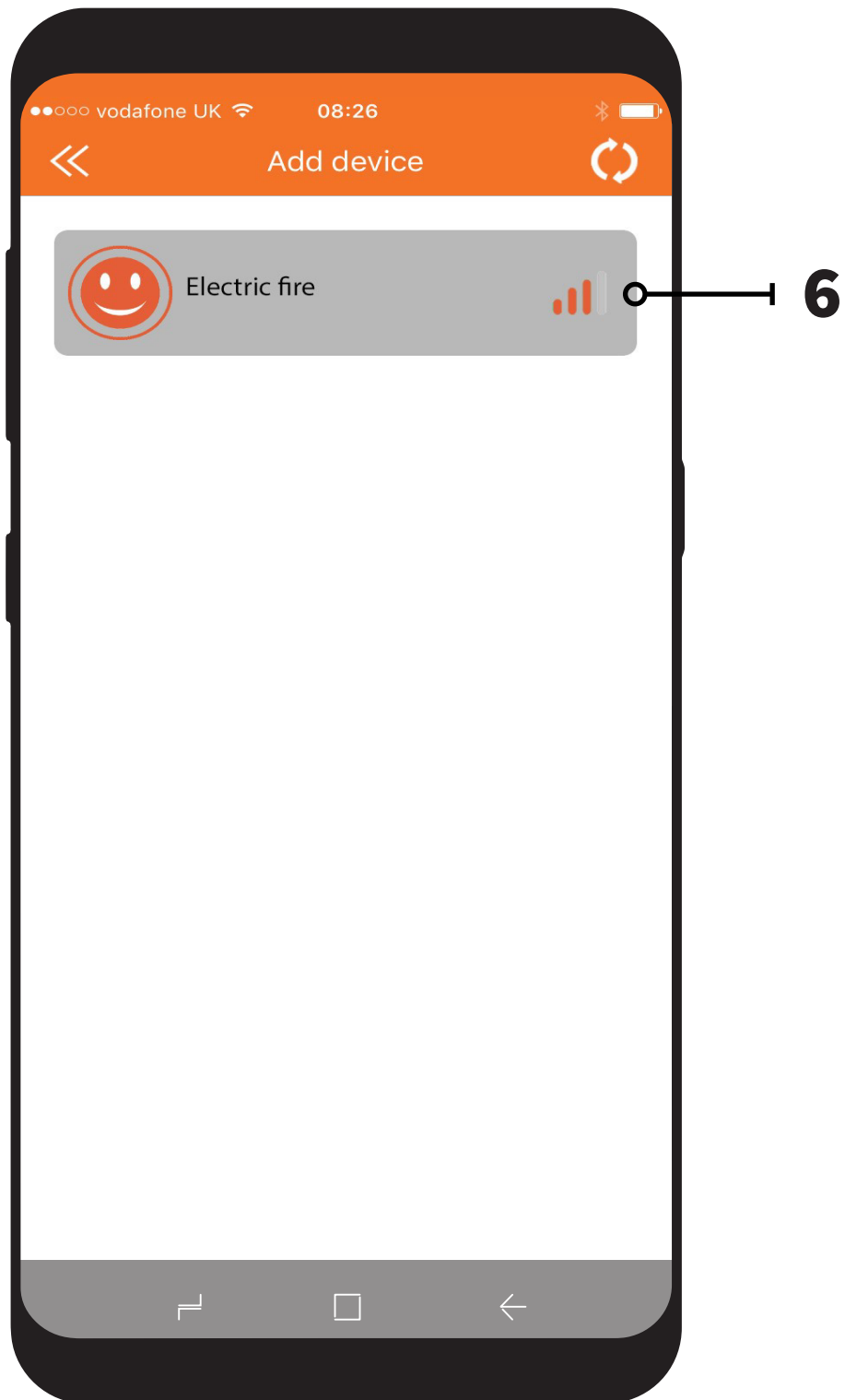
Step 3: Open the “Element4 – Electric fires” App and the above screen will appear.

Step 4: To ADD your Element4 product, simply click the + button at the top right of the screen.



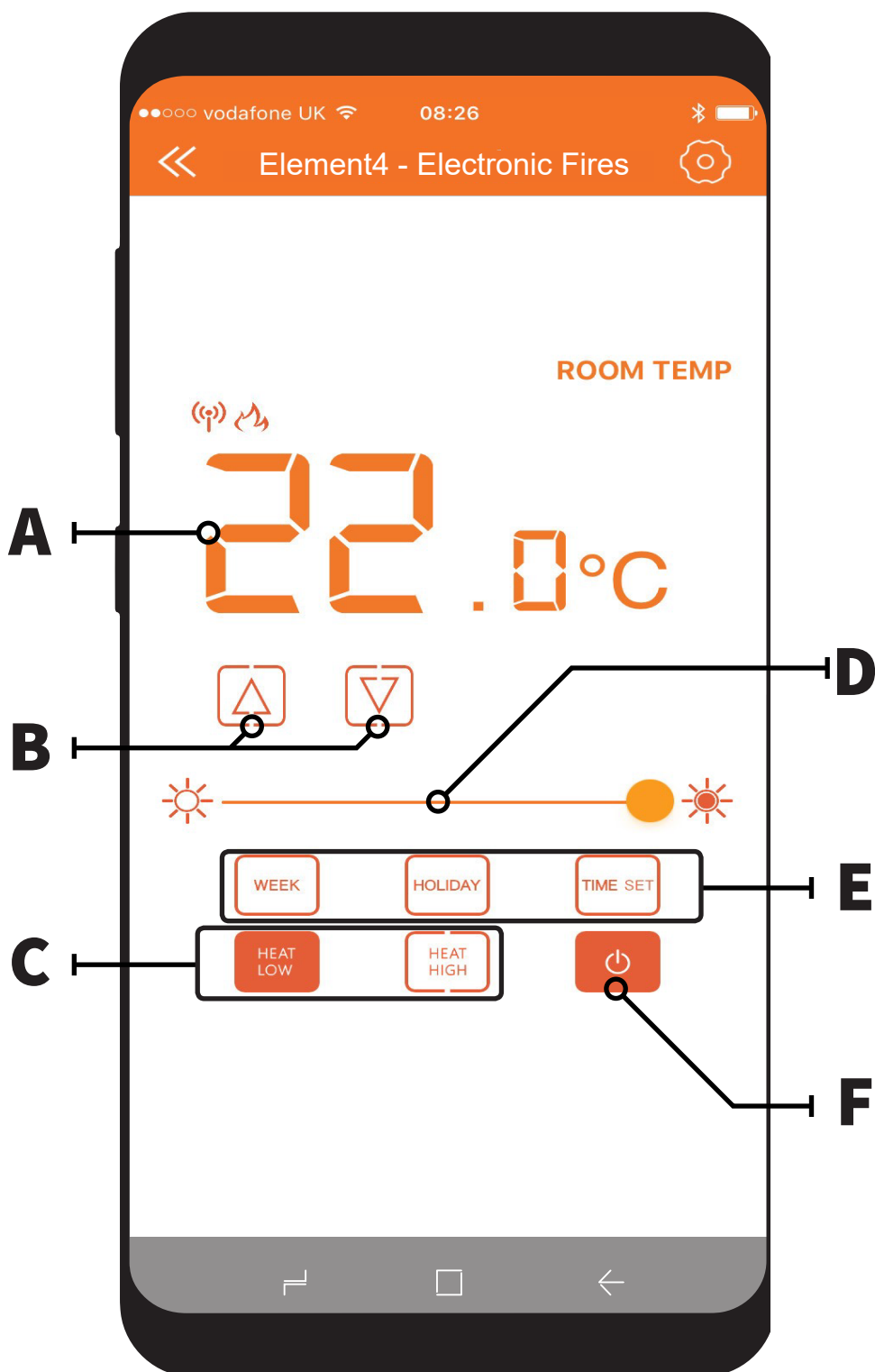
The “Element4 – Electric fires” App will then begin to scan for you Element4 product.

**(Please note: To enable the “Element4 – Electric fires” app to find/discover your Element4 product, the smart phone or tablet must be no more than 1 meter away from the product).**



Once the “Element4 – Electric fires” App has discovered your Element4 product, the following screen will appear.

Step 5 - To connect to your Element4 product simply click on the Fireplace Icon.

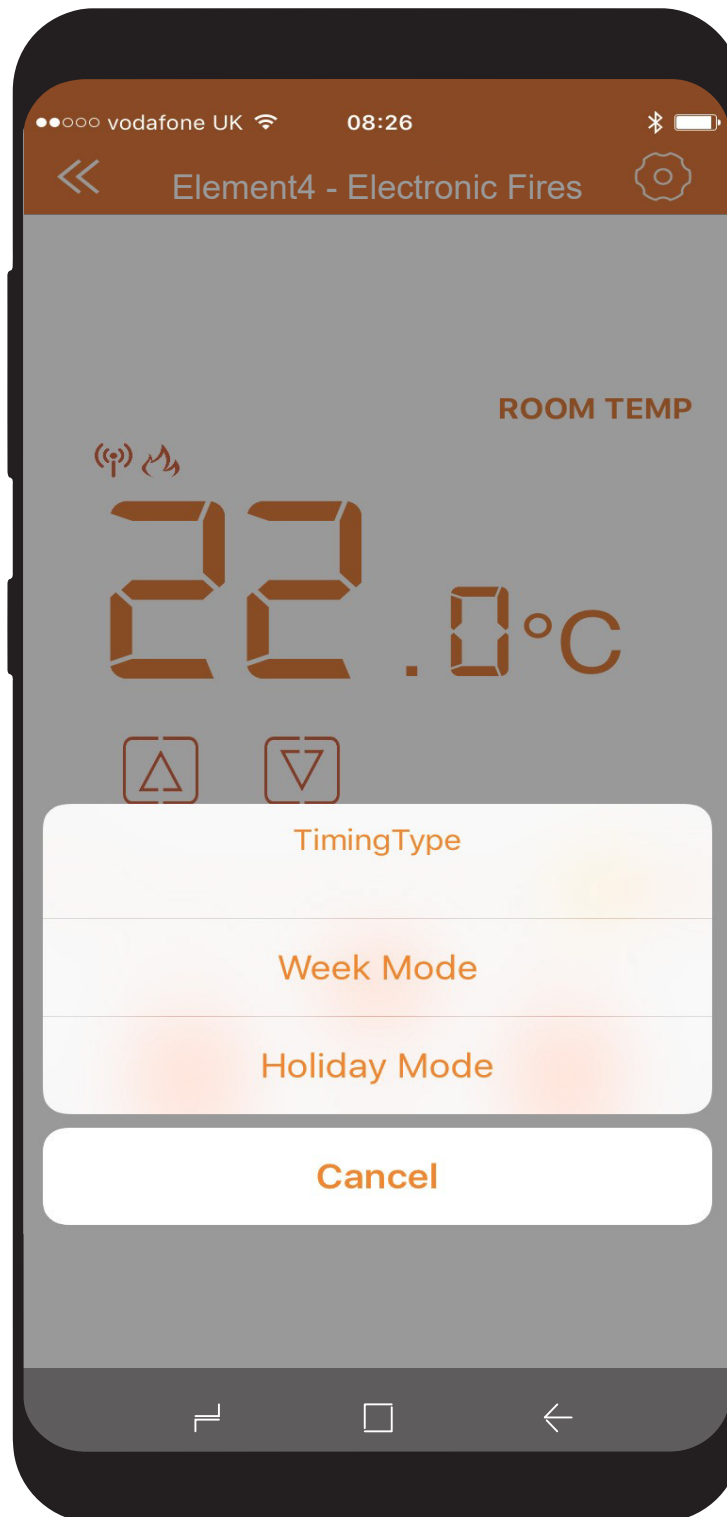


Your Element4 product will now be paired and ready to operate.

- A - Room Temperature Display - This displays the desired room temperature.
- B - Temperature Control Keys - Single press to increase or decrease temperature when setting desired room temperature.
- C - Heat high / Heat low keys - Single press to select 1 or 2Kw of heat output.
- D - Dimmer Keys - Slide to increase or decrease the Brightness of flame effect.
- E - Setup/ Seven day Programmable timer keys - Used to navigate timer options. (See next page)  
When timer is set, either week or holiday mode can be applied.
- F - On & Off Key - Single press to turn product on and off.

**Please Note; to active the heater the temperature must be set higher than the ambient room temperature to de-activate the heater the temperature must be set lower than the ambient room temperature)**

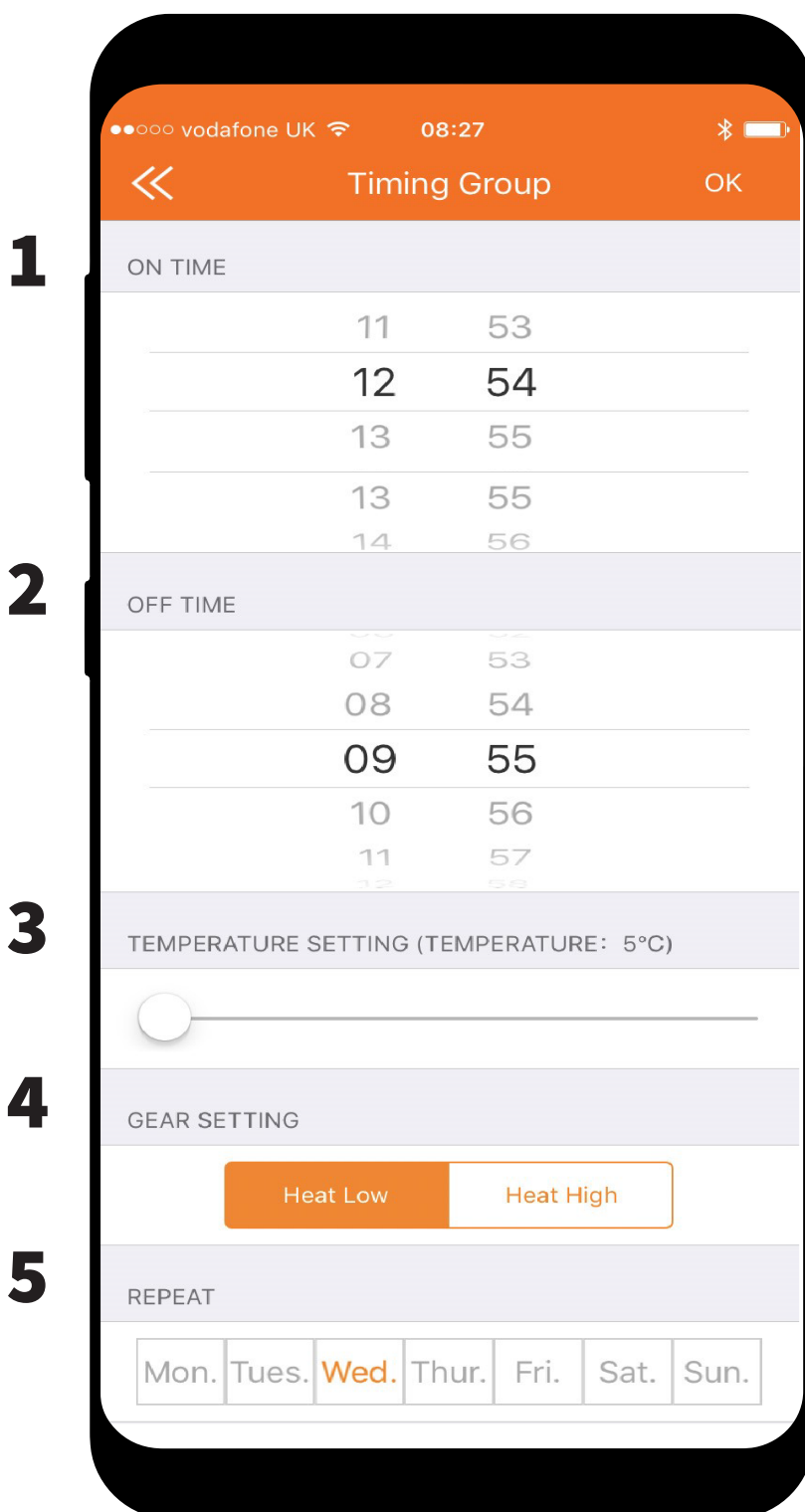




### Programming the seven day timer:

To access and program the seven day programmable timer please follow the below steps.

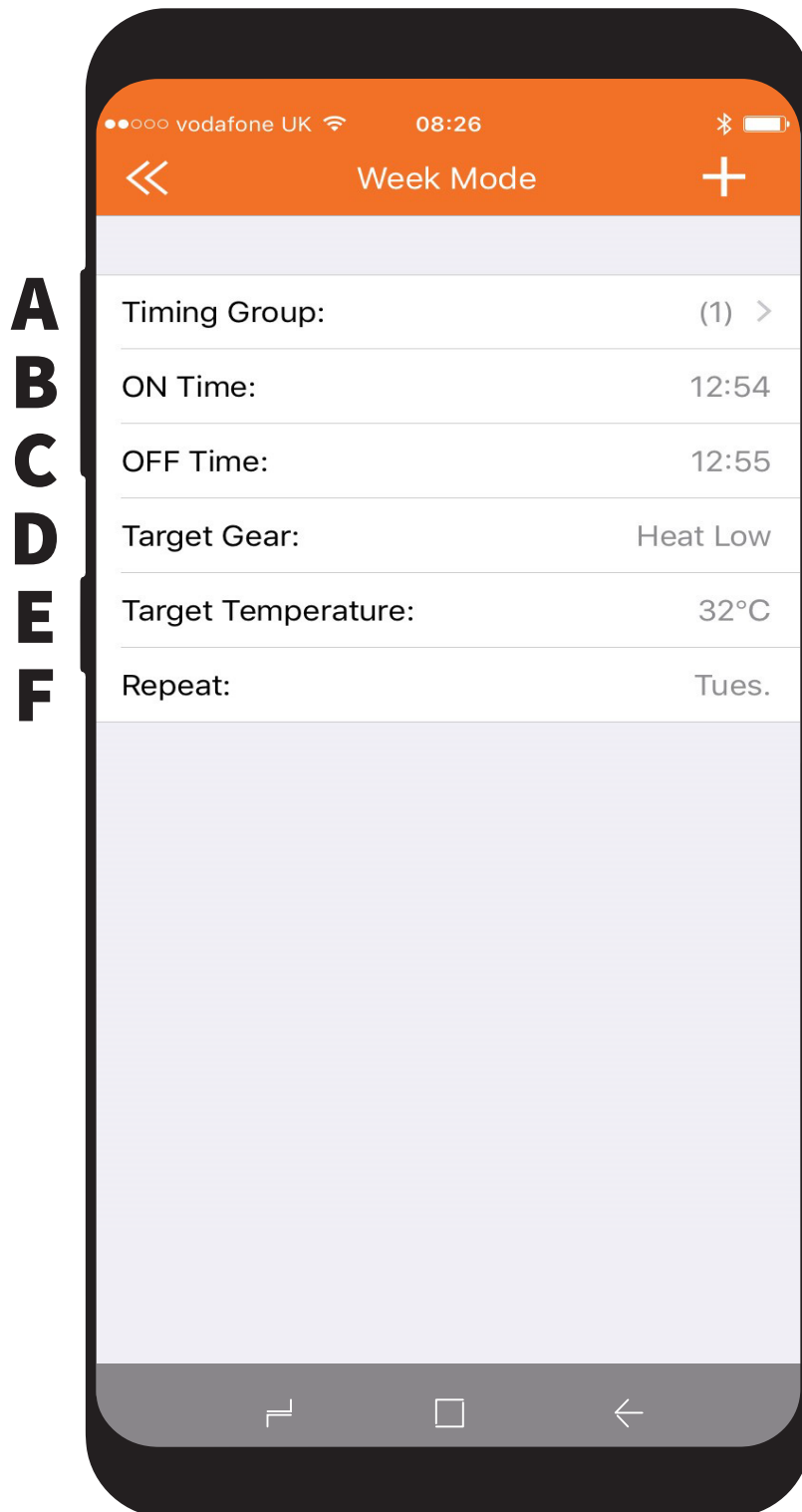
- 1). Click the "TIME SET" button on the home screen, and the above image will appear.
- 2). Click the "WEEK MODE" button and the timing group screen will appear, see over page 10.
- 3). Click the "HOLIDAY MODE" button and the Holiday mode screen will appear, see over page 12.



To set a timing program please follow the below steps:

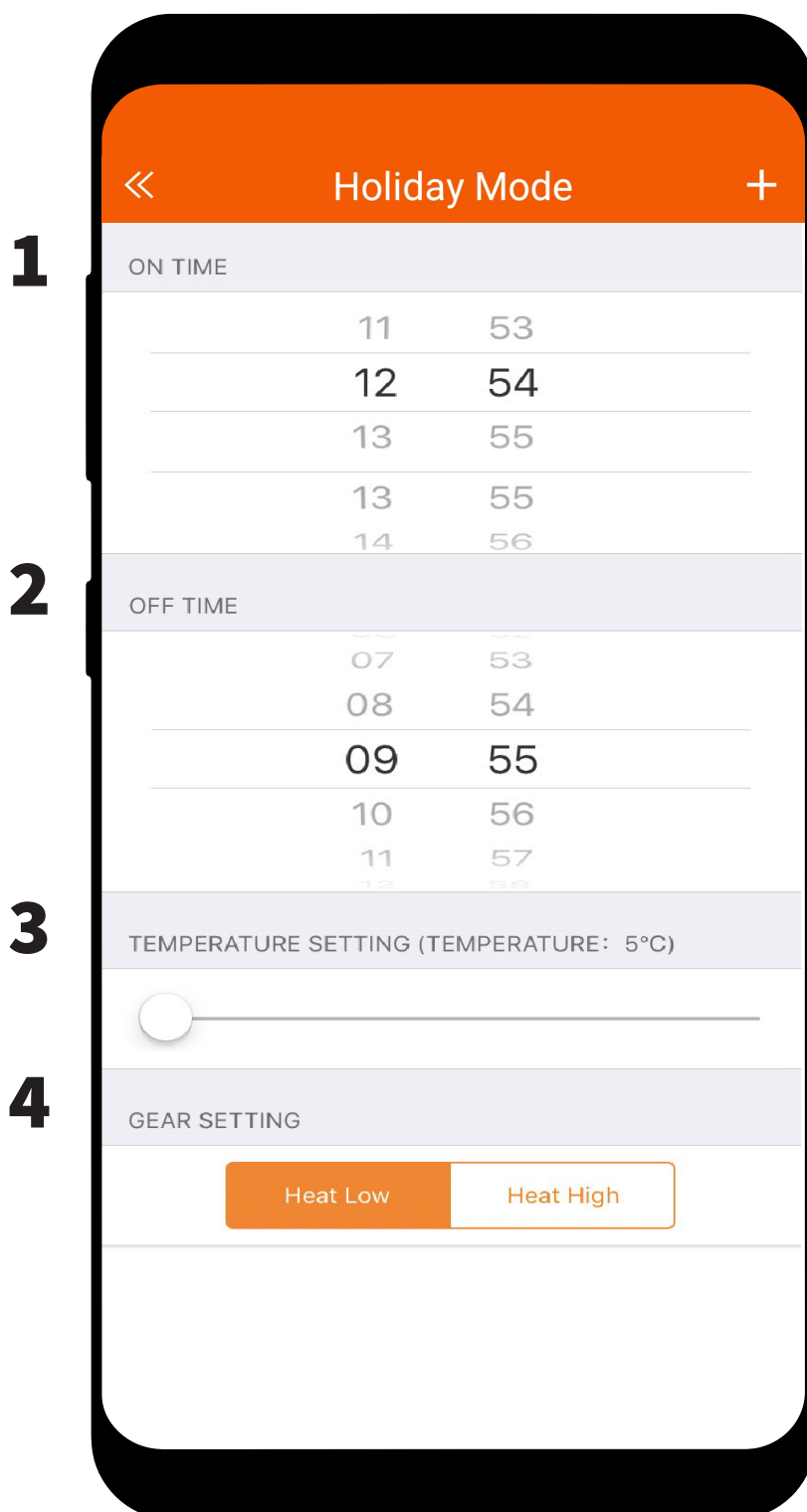
- Step 1 - Select the time on which you would like the heater to activate.
- Step 2 - Select the time on which you would like the heater to de-activate.
- Step 3 - Select the Temperature you would like the heater to activate at.
- Step 4 - Select the gear setting or power on which power you would like the heater to activate on (Heat Low—1Kw) or (Heat High—2Kw).
- Step 5 - Select on which day or days you would like your timing program to active or repeat.
- Step 6 - To confirm your timing program Click (OK).
- Step 7 - Ensure that the “WEEK” button is highlighted on the Home screen to active your timing program.

Once your have activated your timing program, this can be bypassed by highlighting the “HOLIDAY” button on the home screen.



**Timer summary screen:**

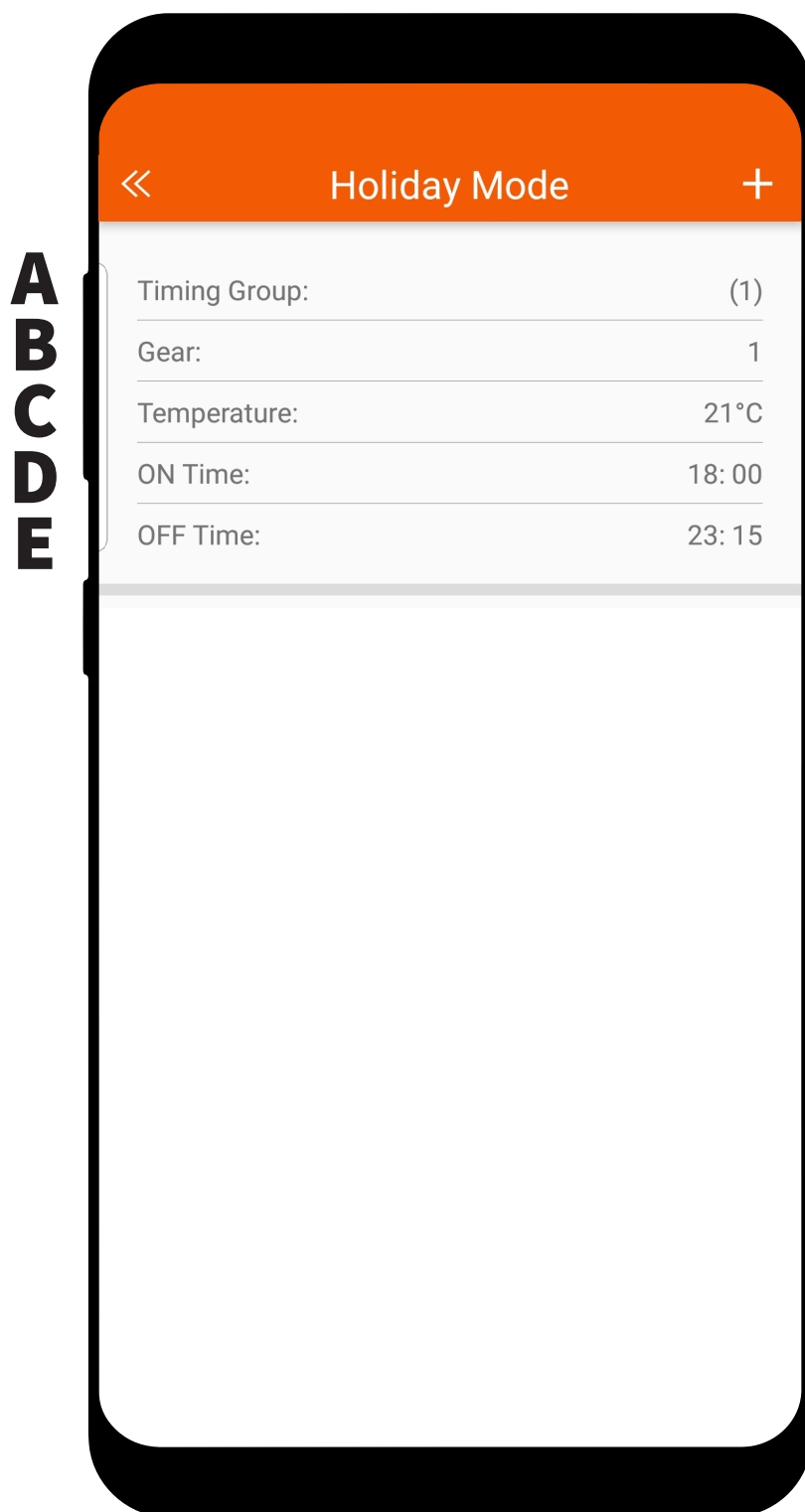
- A - Timer Group— Click to add one or more timing groups or (weeks).
- B - On Time - Click to set a time for the heater to switch (On).
- C - Off Time - Click to set a time for the heater to switch (Off).
- D - Target Gear - Click to set the heater to switch on Heat Low or High.
- E - Target Temperature - Click to set what Temperature you would like the program to reach before the thermostat is activated.
- F - Repeat - Click to select what day(s) you would like the program to repeat.



To set a Holiday program please follow the below steps:

- Step 1 - Select the time on which you would like the heater to activate.
- Step 2 - Select the time on which you would like the heater to de-activate.
- Step 3 - Select the Temperature you would like the heater to activate at.
- Step 4 - Select the gear setting or power on which power you would like the heater to activate on (Heat Low—1Kw) or (Heat High—2Kw).
- Step 5 - To confirm your timing program Click (OK).
- Step 6 - Ensure that the “Holiday” button is highlighted on the Home screen to active your timing program.

Once your have activated your Holiday program, this can be bypassed by highlighting the “WEEK” button on the home screen.



**Holiday summary screen:**

- A - Timer Group— Click to add one or more timing groups or (weeks).
- B - Target Gear - Click to set the heater to switch on Heat Low or High.
- C - Target Temperature - Click to set what Temperature you would like the program to reach before the thermostat is activated.
- D - On Time - Click to set a time for the heater to switch (On).
- E - Off Time - Click to set a time for the heater to switch (Off).



### **Problem Solving:**

#### **1 - The “Element4 - Electric fires” app is not linked to your product**

- Make sure the power switch is set to “on” - and try pairing again.
- Make sure your smartphone or tablet is within reach of the fireplace.  
Take as a rule of thumb that you are **within 1 meter** of the fireplace.  
After coupling you can operate the fire at a greater distance.
- Make sure that **Bluetooth** and **location** are switched on.
- If the fireplace is not found in the app, you can also try it via your Bluetooth settings.

#### **2 - Seven day program does not activate**

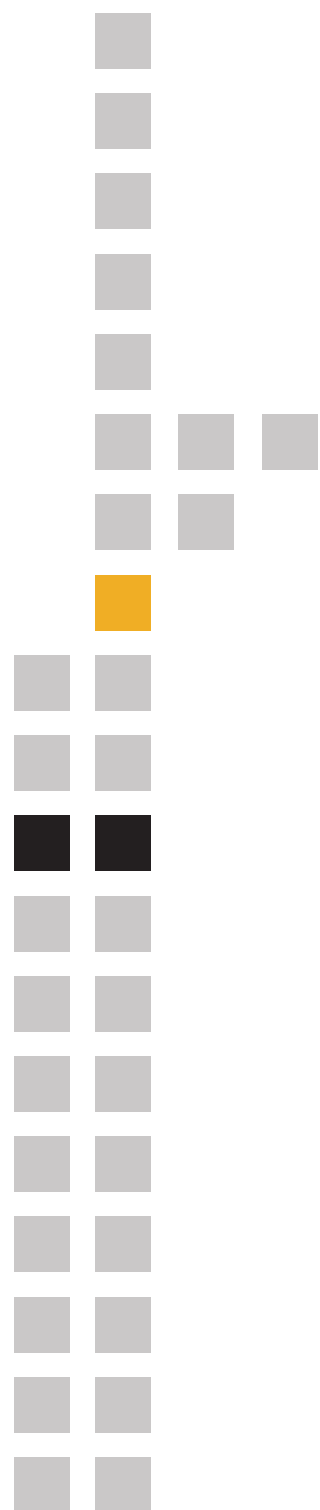
- Make sure the “**Week**” button is lit and the “**timings**” are set correctly.

#### **3 - The fireplace cannot be operated with the app.**

- Make sure that the fireplace always starts up in the same way that it is switched off.
- When turning off with the app, the stove may still be in standby mode.
- Remove the fireplace from the overview and reconnect.
- Remove the app completely from your phone and download it again.

If you encounter other problems with your Element4 product, you can always contact us via [info@element4.nl](mailto:info@element4.nl).





**ELEMENT 4 B.V.**

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